

Pastoral Care Mission Statement

Pastoral Care offers compassionate support and practical assistance to members and friends of all ages who are experiencing transition, loss, struggle, anxiety or joy; and creates opportunities to deepen spiritually and enrich connections with others.

Pastoral Care Vision

- ▶ **Increase visibility of Pastoral Care**
- ▶ **Support the value of receiving help**
- ▶ **Better meet individual's needs**
- ▶ **More elder connection opportunities**
- ▶ **Facilitate more connections**
- ▶ **Broaden our outreach**

Pastoral Care FY'19 Goals

- ▶ **Support the value of receiving help** (encourage members and friends to ask for and accept help when needed)
- ▶ **Broaden our outreach** including increasing the visibility of Pastoral Care and providing more opportunities for members and friends to connect in settings that are conducive to discussion and exploration.

Tasks to Support Our Goals

1. Virginia Taylor will talk with Darien Smith, this year's annual giving campaign chair, to encourage the selection of testimonials from people with positive pastoral care stories.
2. Mary Ann Barton will work with Diane Clapp and others to video record a roll play exercise of a typical PCLM interaction with a member of the congregation. We will then show the video at coffee hour and include it on our web page. We will also try to do one or more testimonial videos if we can.
3. Fred Van Deusen and Enid Boasberg will develop simplified contact information text for a Pastoral Care bookmark and refrigerator hanging/magnet to remind people about Pastoral Care services and who to contact.
4. The Pastoral Care Lay Ministers will develop and implement a pilot process for receiving feedback from people who have received Pastoral Care services. The information we learn from this will be used to improve our processes and also help us better understand how to achieve our two goals for the year.